# Chapter 8: Final Recommendations

There are a few recommended changes that need to be made to the platform to make sure it stays interesting and able to grow in the future. The goal of these suggestions is to get more people involved, make things more open, and make the system more useful and accessible to a wider range of people.

1. **Live Impact Center** - A Live Impact Centre would be one of the best new things to add. This part would show users in a clear way how their donations are being used in real-life efforts to protect the environment, like cleaning up neighborhood, providing food, or restoring the environment. Users would feel more fulfilled and motivated to stay on the platform if they could see real results from their actions.
2. **Expansion of the AI Recommendation Engine** - The current recommendation system based on Q-Learning can be improved to include personalized challenges, habit tracking, and even rewards for consistently participating. Adding emotional sentiment analysis to future versions could also help make suggestions that fit the user's mood, as shown in the "Strengthen Body-Mind-Spirit" section.
3. **Enhanced Gamification and Recognition** - Adding things like badges, milestone achievements, contribution levels, and personal sustainability streaks would make users more motivated, similar to Duolingo algorithm.
4. **Accessibility and Inclusivity Improvements** - The platform should follow the Web Content Accessibility Guidelines (WCAG) by adding support for screen readers, adjustable font sizes, high-contrast themes, and multiple languages. This will make the platform open to everyone, no matter their background or ability.
5. **Organizational Dashboard Enhancements** - Companies should be able to see how well each department is doing, set their own sustainability goals, and make their own ESG summaries in future versions of the platform. This will help businesses better manage employee engagement and meet their corporate responsibility goals.
6. **Real-Time Chat and Support Tools** - Introducing a **live chat assistant** or AI-powered chatbot will provide immediate support and guidance to users. This tool could assist with troubleshooting, navigating the site, or explaining the impact of specific activities.